

CANCELLATION POLICITY

Read the following terms about buying a plan:

- The payment subscription will be automatically renewed monthly or annually (depending on your subscription plan).
- The plans are not reimbursable.
- You can cancel your plan at any time and the subscription will end at the end of the billing cycle (at the end of the month or at the end of the year).
- If the payment of the renewal of the plan is rejected, you will receive a notification by email, an incomplete payment message from the Payments and Billing section.
- Subscriptions to storage plans are configured to automatically renew when they are finished. You can switch to a higher storage plan at any time while the subscription is active. Your subscription will be updated to the new storage level immediately, and the charge will be applied to your card when you run out of credit.
- If you purchased a storage subscription with the previous pricing plan, you can renew it until you decide to change plans or until your payment method expires.
- If the automatic renewal fails, a seven-day grace period will be added to your subscription so you can update the payment information. During this period, you can continue to access your storage plan.